

Viswas Kodati

[LinkedIn](#)

PROFESSIONAL SUMMARY

Data Analytics enthusiast with experience from Tiger Analytics and a strong foundation in tools like SQL, Excel, Power BI, and Python. Skilled in transforming raw data into actionable insights and passionate about solving real-world problems through data-driven decision-making. I thrive in collaborative environments, leveraging my problem-solving skills and attention to detail to contribute meaningfully to team goals. My ability to adapt to new challenges, combined with my passion for continuous learning, has equipped me to tackle complex problems with confidence. In addition to my technical expertise, I bring excellent interpersonal and organizational skills.

EDUCATION

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|--|---------------------------------|
| Bachelor of Technology (Computer Science) amrita school of engineering | 2019 - 2023 Grade: 8.7/10.0 |
| Intermediate (Class XII) narayana educational institutions | 2017 - 2019 Grade: 96.4% |
| Matriculation (Class X) Viswabharati E.M high school | 2016 - 2017 Grade: 10.0/10.0 |

EXPERIENCE

Data analyst Trainee Tiger analytics October 2023 - April 2024
chennai

- At Tiger Analytics, I received hands-on training in core data analytics tools and techniques, including SQL, Excel, Power BI, and Python that covered the end-to-end analytics workflow—from data cleaning and transformation to building dashboards and generating insights.
- I worked on solving real business problems through data, which helped me strengthen my analytical thinking and storytelling skills.
- I'm passionate about using data to uncover insights and support data-driven decision making. This experience has made me confident in tools like SQL, Excel, and Power BI, and has deepened my enthusiasm for solving problems using data.

PROJECTS

HR Analytics ([Github](#)) ([Demo](#)) August 2025

- Analyzed the attrition rate of a company with factors involving like Age, Salary, Job Role and may more factors.
- Found key areas to improve in order to tackle Attrition
- Strategies and Areas of Investment to lower attrition are identified and conveyed to management

CHINOOK SALES ANALYSIS ([Github](#)) ([Demo](#)) June 2025

- Analyzed the sales of a music sales of a company called Chinook.
- Data span is 4 years with thousands of sales record involving upto hundred artists and up to 50 genres.
- Identified the churn risk across multiple countries and the areas of investment and strategies are conveyed.

IT TICKET ANALYSIS ([Demo](#)) March 2025

- To analyze IT ticket data over a 5-year span to understand agent performance, resolution efficiency, user satisfaction and to identify bottlenecks in resolution time, high-impact request categories, and opportunities to improve service delivery.
- Created multiple visualizations depicting various metrics and trends and made a dynamic dashboard using Slicers which helps the business team take decisions.
- Total of 97498 tickets were dealt with average resolution time of 4.55 days.
- Poor working of ticket management is observed based on severity and assigned priority of tickets. Highest average satisfaction was from agents aged 28–32 and 48–53; middle age groups showed lower scores. Agents who needs training are identified based on various metrics like tickets handled ,resolution time, satisfaction rate.
- Identified the areas to invest in.
Skills: Microsoft Excel

CERTIFICATIONS

Professional Certification in Data science Newton School February 2025

- Gained practical experience in Microsoft Excel, SQL, Power BI for data cleaning and exploration, data extraction and manipulation, creating dynamic dashboards and visual reports.
- Developed the ability to draw insights from data, interpret trends, and present actionable recommendations effectively to support data-driven decisions.
- **Skills:** MySQL, PowerBI, Microsoft Excel.

SKILLS

Computer Language: Python

Soft Skill: Communication Skills, Critical Thinking, Responsibility, Time management

Databases & Data Tools: Excel, MySQL, Power BI

EXTRA-CURRICULAR ACTIVITIES

- Represented university in inter college sport events. Passionate about fitness.
- Enjoy keeping up with trends in tech industry.
- Hobbies- gaming, reading books, movies