

Suyash Patil

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PROFESSIONAL SUMMARY

Detail-oriented Data Analyst with hands-on experience in Excel, SQL, and Power BI, focused on data preparation, dashboard creation, and insight generation for informed business decisions.

EDUCATION

Postgraduate Diploma (Information technology) Sunbeam Infotech Pvt Ltd, Pune	2024 - 2024 Grade: 71.13%
Bachelor of Technology (Mechanical Engineering) Rajarambapu Institute of Technology, Islampur	2019 - 2023 Grade: 8.02/10.0
Intermediate (Class XII) Vidyamandir High School and Junior College ,Islampur	2018 - 2019 Grade: 66.92%
Matriculation (Class X) Vidyaniketan English Medium School	2016 - 2017 Grade: 75.0%

PROJECTS

Columbia Asia Hospital Analysis ([Github](#)) September 2025

- Utilized **Power BI** to build a comprehensive dashboard analyzing hospital growth, departmental performance, and patient trends.
- Identified key improvement areas affecting **patient satisfaction** through data-driven insights.
- Prioritized high-impact hospital departments based on dashboard findings to enhance **operational efficiency and patient experience**.

IT Ticket Analysis ([Github](#)) April 2025

- Analyzed an **IT support ticket management system** to evaluate agent performance, ticket resolution efficiency, and employee satisfaction levels.
- Identified **high and low performing agents**, assessed overall team effectiveness, and uncovered bottlenecks in the ticket resolution process.
- Delivered insights to support **data-driven staffing decisions** including hiring, training, and performance improvement initiatives, enhancing overall service quality.

CERTIFICATIONS

Data Analytics Job Simulation Deloitte ([Link](#)) June 2025

- Completed a Deloitte job simulation involving data analysis and forensic technology
- Created a data dashboard using Tableau
- Used Excel to classify data and draw business conclusions

Professional Certification in Data Science Newton School May 2025

- Currently pursuing a comprehensive Newton 's Data Science certification program encompassing data analysis, machine learning, statistical modeling, and data visualization.
- Gained proficiency in SQL, Power BI, spreadsheet applications, and statistical methodologies to effectively harness the power of data for informed decision-making.
- Acquiring practical skills to drive data-driven decisions, empowering future endeavors in the dynamic and rewarding realm of data science.

SQL (Intermediate) Certificate HackerRank ([Link](#)) April 2025

- Demonstrated proficiency in intermediate-level SQL concepts including complex joins, unions, subqueries, and set operations.
- Validated ability to write efficient and optimized queries for data extraction and manipulation.

SKILLS

Computer Languages: Python, SQL, Python

Data Tools: Power BI, NumPy, Power BI

Software Packages: Pandas, Excel, MySQL, Excel

Others: Spreadsheet, Analytics

EXTRA-CURRICULAR ACTIVITIES

Interests: Travel and cultural exploration, football, strategy-based gaming