

# Shivam Dekapurwar

## PROFESSIONAL SUMMARY

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Data Analyst with hands-on experience in data processing, validation, and reporting using SQL, Excel, and Power BI. Skilled in handling large datasets, ensuring data accuracy, and delivering timely outputs aligned with business requirements. Strong ability to investigate data issues, support client queries, and improve operational processes

## EDUCATION

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| <b>Bachelor of Science (Science)</b><br>shri shivaji science college nagpur | 2020 - 2023<br>Grade: 72.0% |
| <b>Intermediate (Class XII)</b><br>Rajiv gandhi college , nagpur            | 2018 - 2020<br>Grade: 68.0% |
| <b>Matriculation (Class X)</b><br>BJM Carmel Academy                        | 2007 - 2018<br>Grade: 62.0% |

## INTERNSHIPS

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**Data Analyst** July 2025 - April 2026  
Primine software pvt. ltd *Nagpur*

- Processed, cleaned, and standardized large datasets from multiple regions, ensuring high data accuracy and consistency, enabling business teams to track and compare KPIs across regions.
- Designed, developed, and maintained interactive Power BI dashboards to track revenue trends, customer segments, and monthly performance, helping teams make better data-driven decisions.
- Analyzed structured datasets stored in SQL databases, writing optimized queries to extract, aggregate, and transform data for reporting

## PROJECTS

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**SQL: Chinook Music Store Project** May 2025

- Worked on the Chinook music store database containing customers, invoices, tracks, albums, artists, genres, and sales data to analyse customer behaviour and sales performance.
- Explored and analyzed the database schema by identifying relationships between tables such as Customers, Invoices, Tracks, Albums, Artists, and Genres, enabling efficient data extraction and analysis..
- Applied SQL queries to solve key business problems related to revenue, customer behavior, popular genres, and sales trends, supporting marketing strategies and impactful business decision-making..

**AstroSage Analysis - Spreadsheet Project** April 2025

- Analysed AstroSage call-center data to understand overall performance, customer behaviour, and agent efficiency.
- Cleaned and prepared the dataset by removing unnecessary columns, fixing date-time issues, correcting call start/end times, and creating a Month column; identified an average of around 250 calls per day, with December having the highest volume.
- Analyzed operational costs and agent workload, identifying workload imbalance where some agents handled many calls while others handled very few, with an average of 1.9 calls per agent per day.

## CERTIFICATIONS

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**Data Analyst certification** Code Basics Certification January 2025

- Built a strong foundation in programming, SQL, ETL processes, Business Intelligence (BI), and data modeling, applying problem-solving skills through real-world scenarios

**GOOGLE DATA ANALYTICS** Google ( [Link](#) ) October 2024

- Completed the Google Data Analytics Professional Certificate on Coursera, where I learned data cleaning, analysis, and visualization using tools like SQL, Excel, and Power Bi

## SKILLS

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**Computer Language:** PHP, SQL

**Soft Skill:** Presentation Skills

**Databases & Data Tools:** Excel, MySQL, Power BI, Spreadsheet

**Domain & Business Skills:** Analytics