

Shivam Dekapurwar

PROFESSIONAL SUMMARY

Data Analyst with strong skills in SQL, Power BI, Excel, and Python. Experienced in working with data, including cleaning, analyzing, and creating dashboards. Able to turn raw data into meaningful insights to support business decisions.

EDUCATION

Bachelor of Science (Science) shri shivaji science college, nagpur	2020 - 2023 Grade: 72.0%
Intermediate (Class XII) Rajiv gandhi college , nagpur	2018 - 2020 Grade: 68.0%
Matriculation (Class X) BJM Carmel Academy	2007 - 2018 Grade: 62.0%

INTERNSHIPS

Data Analyst July 2025 - April 2026
Primine software pvt. ltd *Nagpur*

- Processed, cleaned, and standardized large datasets from multiple regions, ensuring high data accuracy and consistency, enabling business teams to track and compare KPIs across regions.
- Designed, developed, and maintained interactive Power BI dashboards to track revenue trends, customer segments, and monthly performance, helping teams make better data-driven decisions.
- Analyzed structured datasets stored in SQL databases, writing optimized queries to extract, aggregate, and transform data for reporting

PROJECTS

SQL: Chinook Music Store Project May 2025

- Worked on the Chinook music store database containing customers, invoices, tracks, albums, artists, genres, and sales data to analyse customer behaviour and sales performance.
- Explored and analyzed the database schema by identifying relationships between tables such as Customers, Invoices, Tracks, Albums, Artists, and Genres, enabling efficient data extraction and analysis..
- Applied SQL queries to solve key business problems related to revenue, customer behavior, popular genres, and sales trends, supporting marketing strategies and impactful business decision-making..

AstroSage Analysis - Spreadsheet Project April 2025

- Analysed AstroSage call-center data to understand overall performance, customer behaviour, and agent efficiency.
- Cleaned and prepared the dataset by removing unnecessary columns, fixing date-time issues, correcting call start/end times, and creating a Month column; identified an average of around 250 calls per day, with December having the highest volume.
- Analyzed operational costs and agent workload, identifying workload imbalance where some agents handled many calls while others handled very few, with an average of 1.9 calls per agent per day.

CERTIFICATIONS

Data Analyst certification Code Basics Certification January 2025

- Built a strong foundation in programming, SQL, ETL processes, Business Intelligence (BI), and data modeling, applying problem-solving skills through real-world scenarios

GOOGLE DATA ANALYTICS GOOGLE ([Link](#)) October 2024

- Completed the Google Data Analytics Professional Certificate on Coursera, where I learned data cleaning, analysis, and visualization using tools like SQL, Excel, and Power Bi

SKILLS

Computer Languages: PHP, SQL

Data Tools: Power BI

Software Packages: Excel, MySQL

Soft Skills: Presentation Skills

Others: Spreadsheet, Analytics