

Lakshmi Kantha S

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PROFESSIONAL SUMMARY

MIS Executive with 1.6 year of experience in SQL-driven analytics, reporting automation, and dashboard development. Skilled in extracting, transforming, and analyzing large datasets, optimizing SQL queries, and delivering actionable insights to stakeholders. Strong in advanced SQL, Excel automation, and end-to-end reporting workflows.

EDUCATION

Bachelor of Computer Applications (Computer Applications)
Bangalore University

2021 - 2024
Grade: 7.5/10.0

EXPERIENCE

MIS Executive
Swiggy Instamart

March 2026 - Present
Bengaluru

- Developed and maintained analytical dashboards using **SQL, Snowflake, and Excel** to monitor B2B operational losses, perform root-cause analysis, and generate actionable business insights, contributing to a **1.2% reduction in losses**.
- Automated allocation and inventory reporting processes using **SQL queries, Snowflake data models, and advanced Excel automation**, improving **POD inventory efficiency by 0.40%** and reducing manual reporting effort.
- Analyzed **1M+ transaction and inventory records** using **SQL and Snowflake** to identify ordering trends, demand patterns, and product availability gaps, enabling data-driven decisions that improved **fill rate performance by 10%**.
- Built and deployed workflow optimization and tracking solutions using **AppSheet, Excel, and SQL-integrated data sources**, improving operational visibility, process standardization, and real-time reporting capabilities.
- Created business performance reports, KPI trackers, and ad-hoc analytical models in **Excel and SQL**, supporting stakeholders with data-driven insights for inventory planning and operational optimization.
- Worked extensively with **data extraction, cleaning, transformation, and analysis** using **SQL, Snowflake, and Excel**, ensuring accurate reporting and actionable analytics for business operations.

Executive - GCC
Jumbotail Technologies Pvt. Ltd.

November 2024 - February 2026
Bengaluru

- Developed and optimized **SQL queries** to analyze large operational datasets for daily and weekly reporting.
- Automated recurring reports using **SQL and Google Sheets**, improving turnaround time and data accuracy while reducing manual effort.
- Built and maintained **operational dashboards** to track KPIs, SLA adherence, exception trends, and process health.
- Performed **ad-hoc analysis** to identify performance gaps and process inefficiencies, enabling data-driven decisions.
- Collaborated with **cross-functional stakeholders** to gather requirements and deliver scalable analytics solutions.

PROJECTS

Cash Management & Transaction Reconciliation Dashboard

December 2025

- Designed and implemented a **cash management system to automate reconciliation** of cash and online transactions across multiple payment sources.
- Reduced reconciliation time and manual dependency while improving **daily cash visibility and financial control**.

FnV Allocation Automation

August 2025

- Created an automated SKU allocation model that boosted **B2B sales by 12%** and cut **product waste by 5%**. Streamlined operations by **eliminating 2+ hours** of daily manual work

Meta - User Engagement & Retention Analysis Dashboard - SQL

July 2025

- Designed a relational database schema and wrote **advanced SQL queries** (joins, CTEs, window functions) to analyze user activity and content performance.
- Generated **data-driven insights** on user behavior and campaign effectiveness to support engagement and retention strategies.

Vendor Payments Cashout and Inward Dashboard

December 2024

- Built a **vendor cashout vs. inward reconciliation dashboard**, improving inventory and financial accuracy.
- Automated discrepancy checks, reducing **monthly financial loss by 6%** and minimizing manual reconciliation effort.

CERTIFICATIONS

SQL (Advanced) Certificate HackerRank September 2025

- Mastered complex joins, CTEs, and Window Functions to solve high-volume data challenges.

Microsoft Excel for Data Analyst Infosys Springboard September 2024

- Built automated dashboards using Pivot Tables and advanced formulas to drive operational decision-making.

SKILLS

Software Packages: Excel, MySQL

Others: Spreadsheet, Analytics