# Suryaa S R

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#### PROFESSIONAL SUMMARY

Data Analyst with 1.5 years of experience in SQL, Python, Databricks, and BI tools such as Metabase and Power BI. Skilled in automating ETL workflows, building interactive dashboards, and driving data-driven decisions across financial operations. Experienced in optimizing large-scale data pipelines, enhancing reporting efficiency, and collaborating with cross-functional teams to translate business requirements into actionable insights.

#### **EDUCATION**

**Bachelor of Technology** (Information technology) Velalar College of Engineering And Technology

Intermediate (Class XII)

Kamarajar Higher Secondary School

Matriculation (Class X)

Little Angels Matric School

### **EXPERIENCE**

## Technical Support Executive

Incred Financial Services

July 2025 - Present

2018 - 2022

2017 - 2018

2015 - 2016

Grade: 8.3/10.0

Grade: 913.0/1200.0

Grade: 475.0/500.0

- Bangalore, Karnataka, IND
- Designed and deployed a Customer Risk Rating Dashboard in Metabase, providing real-time insights into portfolio risk and improving credit decision accuracy.
- Automated document retrieval from AWS S3, reducing manual effort by 90% through a user-triggered retrieval workflow.
- Developed a Google Colab ingestion notebook enabling non-technical users to upload CSVs and auto-generate database tables integrated with Metabase, improving data accessibility.
- Enhanced Databricks ETL workflows by consolidating static tables into dynamic pipelines, reducing job execution time by 45% and saving 3+ hours daily.

## Data Platform Support Engineer

**GK** Technologies

April 2024 - July 2025 Bangalore, Karnataka, IND

- Migrated 4,000+ reports and 350 dashboards from Metabase (Presto-MySQL) to Metabase (Databricks SQL) using Databricks API automation, completing the migration in three months.
- Optimized 890 SQL reports, reducing query time from 5 mins to 2 mins per report (for monthly data) improving performance and lowering compute costs by 60%.
- Implemented Row-Level Security (RLS) in SQL reports, ensuring role-based data access and compliance with privacy standards.
- Integrated Dynamo DB and Databricks Delta tables into Metabase for unified data access and visibility.
- Developed insightful reports for the Instant Cash Lending platform, driving data-informed decision-making across risk and business teams.
- Managed user access control and data governance via Unity Catalog and Metabase admin configurations.

#### PROJECTS

#### Analytical CRM Development For A Bank (Github) (Demo)

December 2023

- Consolidated Excel and CSV datasets into a single workbook and performed comprehensive data cleaning and transformation using MS Excel.
- Transformed cleaned datasets for use in Power BI and MySQL, enabling seamless data analysis.
- Analyzed customer churn using SQL queries, developed interactive dashboards, and derived actionable insights to reduce churn.
- Presented churn analysis through clear visuals and concise storytelling, highlighting key trends and recommendations.

## **KEY SKILLS:**

- MS Excel: Data Transformation, Cleaning
- MySQL: Data Querying, Joins, Views

- Power BI: Data Modeling, Dashboard Creation
- MS Power Point Presentation.

# **CERTIFICATIONS**

Professional Certificate in Data Science Newton School ( Link )

Professional Certificate in Data Science

Professional Certificate in Data Science

**SKILLS** 

Computer Languages: Python, SQL

Data Tools: Power BI Software Packages: Excel  $August\ 2023$