Kumara Swamy Kongari

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PROFESSIONAL SUMMARY

Dedicated and detail-oriented professional with expertise in managing healthcare records, data analysis, and report generation. Proficient in Excel (including advanced functions like VLOOKUP, HLOOKUP, and PivotTables), Google Sheets, and data visualization. Certified in data science, with strong analytical abilities and a passion for leveraging data-driven insights to streamline operations and enhance reporting accuracy. Experienced in handling patient health records, creating actionable reports, and supporting organizational decision-making. Committed to contributing technical skills and analytical expertise to drive success.

EDUCATION

| Master of Science (Physics) | 2019 - 2021 |
|---|--------------------------------|
| Chaitanya Post Graduate College | Grade: 8.7/10.0 |
| Bachelor of Science (Computer Science) ABV Govt Degree College | 2015 - 2018 Grade: 63.3% |
| Intermediate (Class XII) ABV Junior College | 2013 - 2015 Grade: 86.3% |
| Matriculation (Class X) ZPP Secondary School | 2012 - 2013 Grade: 9.2/10.0 |

EXPERIENCE

Associate August 2023 - Present PrimEra Medical Technologies Madhapur, Hyderabad.

- Utilized Epic EMR/EHR software to extract reports every 4 hours, ensuring timely data updates for patient records and authorizations.
- Performed data cleaning and leveraged VLOOKUP to match account statuses, maintaining data accuracy and consistency.
- Created Pivot Tables to generate summary reports, providing higher authorities with clear insights for decision-making.
- Generated daily validation reports and monthly analytical reports, ensuring accuracy and timely delivery of critical insights for patient care and claims processing.
- Managed inpatient (IP) records within Epic with exceptional accuracy, ensuring streamlined operations and maintaining data integrity.
- Collaborated with healthcare providers and insurance payers, leveraging strong communication skills to resolve authorization issues and approvals in a timely manner.

Associate

Comercio Health Services Pvt Ltd

February 2022 - August 2023 Hyderabad, Telangana, IND

- Managed pre-authorization requests for healthcare services, playing a key role in facilitating access to care for patients.
- Verified patient eligibility and benefits across diverse insurance plans, ensuring adherence to policy requirements and minimizing claim denials.
- Coordinated with healthcare providers and insurance companies to expedite approval processes, leveraging communication and organizational skills.
- Maintained comprehensive records of authorization requests, tracking outcomes to support data-driven improvements in authorization workflows.

PROJECTS

Analytical CRM Development for a Bank (Github) (Demo)

June 2024

- MySQL and Power BI were used to analyze customer data with the goal of reducing churn, improving service, and increasing customer satisfaction.
- Created Power BI visualizations to help users comprehend insights and trends.
- Created a PowerPoint presentation outlining churn rates and causes for evaluation and suggestions.
- Created a Word document with questions and answers about data insights and trends.

- Conducted a comprehensive analysis of global health expenditure trends to support data-driven decision-making in global healthcare.
- Created an interactive dashboard to visualize KPIs, including Total GDP, Total Expenditure, and Average Growth %.
- Enabled real-time data exploration with filters and slicers, highlighting key insights such as the highest YoY change in health expenditure and significant expenditures by country.

Skills: Power BI (DAX, Power Query Editor), Visualization, Data Analysis

Data Science Salary Insights and Excel Dashboard

September 2023

- Analyzed salary trends in the Data Science industry using Excel to uncover key insights.
- Created dashboards to visualize company size distribution, top-paying job titles, employment types, and salary trends.
- Identified that large companies dominate the job market and that ML Engineers, Data Scientists, and Lead Data Scientists have the highest average salaries.

Skills: Excel (VLOOKUP, HLOOKUP, PivotTables, IFERROR), Data Analysis, Visualization.

CERTIFICATIONS

Accenture North America Data Analytics and Visualization Completion Certificate Accenture (Link) May 2024

Data Analytics and Visualization Simulation — Accenture North America, Forage

- Completed a simulation advising a hypothetical social media client as a Data Analyst at Accenture.
- Cleaned, modeled, and analyzed 7 datasets to uncover insights into content trends to inform strategic decisions.
- Prepared a PowerPoint deck and video presentation to communicate key insights to the client and internal stakeholders.

 Professional Certificate in Data Science Newton School

 August 202
 - Comprehensive training in fundamental data science principles, including statistical analysis and data manipulation using Excel and MySQL.
 - Proficient in data visualization and dashboard creation with PowerBI, enabling clear and effective communication of analytical insights.
 - Hands-on experience in database management, SQL querying, and data integration, demonstrated through practical projects with Excel, Power BI, and MySQL, ensuring readiness for impactful roles in data-driven environments.

SKILLS

Data Tools: Power BI

Software Packages: MySQL, Excel

Soft Skills: Communication Skills, Critical Thinking, Teamwork, Creativity, Time management, Presentation Skills

Others: Analytics, Spreadsheet