Himanshu Kumar Jha

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PROFESSIONAL SUMMARY

Driven data enthusiast with a solid background in SQL, Excel, and Power BI. As a recent graduate of an online data science certification program, I've honed my abilities in data collection, processing, analysis, and creating compelling visualizations and dashboards. I am excited to leverage my analytical skills and passion for data science to tackle real-world challenges. I am seeking an entry-level Business Analyst position to embark on my professional journey and contribute meaningfully to an innovative organization.

EDUCATION

Bachelor of Computer Applications (Computer Applications) INTEGRAL UNIVERSITY LUCKNOW (INDIA)

Intermediate (Class XII)

S M S S I C LATIPUR MALL LUCKNOW

2019 - 2022

Grade: 96.0%

2017 - 2018

Grade: 51.2%

EXPERIENCE

Associate-cost Analyst

Vodafone Idea India Pvt. Ltd

December 2024 - Present Lucknow (UP)

- Led a team of field engineers, ensuring effective execution of operations and troubleshooting.
- Prepared and shared daily reports with management and stakeholders for project visibility.
- Tracked and managed operational costs, focusing on logistics and material expenditure.
- Utilized SAP and Excel for creating Delivery Challans (DCs) and tracking network material usage.
- Maintained and optimized inventory, ensuring timely availability of materials for field operations.
- Collaborated with operations and management teams to streamline workflows and resolve issues.

Junior Executive Warehouse Operations

Unicharm India Pvt Ltd

February 2022 - March 2024 Neemrana Alwar Rajasthan

Logistics and Inventory Management Specialist

- Managed all inbound and outbound transactions in SAP, including export/import, ensuring maximum and minimum inventory levels for optimal stock management.
- Compiled and analyzed key reports, including daily, monthly stock counts, transport MIS, dispatch, and vehicle tracking, to improve logistics performance and decision-making.

Software used- TMS, SAP, Advance Excel.

Executive

DHL India Pvt. Ltd.

September 2018 - January 2022

Logistics and Inventory Management Specialist

- Managed SAP transactions for inbound/outbound logistics.
- Maintained optimal inventory levels, adhering to thresholds.
- Oversaw invoicing and service management.
- Prepared key reports: daily, monthly stock counts, transport MIS, and vehicle tracking. Software used-Expert in SELECT, TMS, SPMS, Consumer Print, Tiny Term, and SAP.

PROJECTS

Chicago Crime Analysis (Demo)

May 2024

Lucknow

- Analyzed crime data to assess the impact of deploying elite police officers in Chicago.
- Standardized and enriched dataset using advanced DAX calculations in Power BI for thorough analysis.
- Identified key insights: 20.2% domestic crimes, 12.42% arrest rates, theft as the most common crime, and significant crime rate drop in June.
- Developed visual representations to highlight crime trends and inform strategic interventions.

Skills: Power BI, Data Analysis, DAX, Data Visualization

Bank CRM (Demo) May 2024

- Conducted rigorous analysis of banking data using SQL, Excel, and Power BI.
- Consolidated and cleaned data, analyzed customer churn, product usage, and financial behaviors with complex SQL queries.
- Created interactive Power BI dashboards to visualize key metrics and trends.
- Identified critical factors influencing customer churn and profitability.
- Provided actionable recommendations to optimize customer retention and enhance service delivery.

Skills: Advanced SQL, Data Cleaning, Data Analysis, Data Visualization (Power BI) Power BI, Data Analysis, DAX, Data Visualization, Strategic Analysis and Business Improvement

Restaurant Expansion Analysis

February 2024

- Analyzed Zomato data to uncover regional dining preferences, customer engagement patterns, and market trends.
- Identified promising locations for new restaurant openings and key factors driving customer satisfaction.
- Utilized advanced analytics to guide strategic decision-making focused on customer feedback and cuisine preferences.

Skills: Data Analysis, Market Research, Strategic Planning, Advanced Analytics, Excel

CERTIFICATIONS

Professional Certificate in Data Science - January 2024 Newton School (Link)

January 2024

I successfully completed an intensive Data Science Certification Program, which encompassed a comprehensive range of topics including data analysis, data visualization, and data cleaning. Throughout the program, I developed expertise in solving complex problems and deriving impactful insights from data.

- Skills/Tools: SQL, PowerBI, Spreadsheets

SKILLS

Data Tools: Power BI

Software Packages: MySQL, Excel

Soft Skills: Communication Skills, Responsibility, Teamwork, Leadership, Presentation Skills

Others: Microsoft Office