

Himanshu Kumar Jha

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PROFESSIONAL SUMMARY

Driven data enthusiast with a solid background in SQL, Excel, and Power BI. As a recent graduate of an online data science certification program, I've honed my abilities in data collection, processing, analysis, and creating compelling visualizations and dashboards. I am excited to leverage my analytical skills and passion for data science to tackle real-world challenges. I am seeking an entry-level Business Analyst position to embark on my professional journey and contribute meaningfully to an innovative organization.

EDUCATION

Bachelor of Computer Applications (Computer Applications) INTEGRAL UNIVERSITY LUCKNOW (INDIA)	2019 - 2022 Grade: 96.0%
Intermediate (Class XII) S M S I C LATIPUR MALL LUCKNOW	2017 - 2018 Grade: 51.2%

EXPERIENCE

Associate-cost Analyst Vodafone Idea India Pvt. Ltd	December 2024 - Present <i>Lucknow (UP)</i>
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- Led a team of field engineers, ensuring effective execution of operations and troubleshooting.
- Prepared and shared daily reports with management and stakeholders for project visibility.
- Tracked and managed operational costs, focusing on logistics and material expenditure.
- Utilized SAP and Excel for creating Delivery Challans (DCs) and tracking network material usage.
- Maintained and optimized inventory, ensuring timely availability of materials for field operations.
- Collaborated with operations and management teams to streamline workflows and resolve issues.

Junior Executive Warehouse Operations Unicharm India Pvt Ltd	February 2022 - March 2024 <i>Neemrana Alwar Rajasthan</i>
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Logistics and Inventory Management Specialist

- Managed all inbound and outbound transactions in SAP, including export/import, ensuring maximum and minimum inventory levels for optimal stock management.
- Compiled and analyzed key reports, including daily, monthly stock counts, transport MIS, dispatch, and vehicle tracking, to improve logistics performance and decision-making.

Software used- TMS, SAP, Advance Excel.

Executive DHL India Pvt. Ltd.	September 2018 - January 2022 <i>Lucknow</i>
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Logistics and Inventory Management Specialist

- Managed SAP transactions for inbound/outbound logistics.
- Maintained optimal inventory levels, adhering to thresholds.
- Oversaw invoicing and service management.
- Prepared key reports: daily, monthly stock counts, transport MIS, and vehicle tracking.

Software used-Expert in SELECT, TMS, SPMS, Consumer Print, Tiny Term, and SAP.

PROJECTS

Bank CRM (Demo)	May 2024
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- Conducted rigorous analysis of banking data using SQL, Excel, and Power BI.
- Consolidated and cleaned data, analyzed customer churn, product usage, and financial behaviors with complex SQL queries.
- Created interactive Power BI dashboards to visualize key metrics and trends.
- Identified critical factors influencing customer churn and profitability.
- Provided actionable recommendations to optimize customer retention and enhance service delivery.

Skills: Advanced SQL, Data Cleaning, Data Analysis, Data Visualization (Power BI) Power BI, Data Analysis, DAX, Data Visualization, Strategic Analysis and Business Improvement

Chicago Crime Analysis ([Demo](#))

May 2024

- Analyzed crime data to assess the impact of deploying elite police officers in Chicago.
- Standardized and enriched dataset using advanced DAX calculations in Power BI for thorough analysis.
- Identified key insights: 20.2% domestic crimes, 12.42% arrest rates, theft as the most common crime, and significant crime rate drop in June.
- Developed visual representations to highlight crime trends and inform strategic interventions.

Skills: Power BI, Data Analysis, DAX, Data Visualization

Restaurant Expansion Analysis

February 2024

- Analyzed Zomato data to uncover regional dining preferences, customer engagement patterns, and market trends.
- Identified promising locations for new restaurant openings and key factors driving customer satisfaction.
- Utilized advanced analytics to guide strategic decision-making focused on customer feedback and cuisine preferences.

Skills: Data Analysis, Market Research, Strategic Planning, Advanced Analytics, Excel

CERTIFICATIONS

Professional Certificate in Data Science - January 2024 Newton School ([Link](#))

January 2024

I successfully completed an intensive Data Science Certification Program, which encompassed a comprehensive range of topics including data analysis, data visualization, and data cleaning. Throughout the program, I developed expertise in solving complex problems and deriving impactful insights from data.

- Skills/Tools: SQL, PowerBI, Spreadsheets

SKILLS

Data Tools: Power BI

Software Packages: Excel, MySQL

Soft Skills: Presentation Skills, Leadership, Teamwork, Responsibility, Communication Skills

Others: Microsoft Office